

MERLIN'S PADDOCK – TERMS & CONDITIONS 2023 (V2 – Dated 30-06-23)

Admittance is by appointment only

PLEASE DO NOT TURN UP UNTIL YOUR ALOTTED TIME

If you have any queries please contact us. The field is open 7am until 7pm everyday

Please have a read through our terms and conditions and the cancellation policy before making a booking.

In making a booking with us, you agree that:

- You DO NOT arrive before your allocated time (this is the time you have booked and is on your confirmation email
- Neither you or your dogs will not get out of your car until the previous clients are safely in their car and/or have left the premises.
- Visiting dog(s) at Merlin's Paddock must be accompanied by their owner(s) at all times.
- Visiting dogs will not, at any time, be let off the lead in the parking area.
- All payments are refundable with 48 hrs notice, but there will be an admin charge (please see cancellation policy)
- You can reschedule your booking up to 8 hours before your allocated time by contacting us.
 If less than 8 hours' notice is given, you cannot change your booking and you will forfeit your session and payment for this session.
- You can book the field up to 30 minutes before your visit, subject to availability.
- We will not take responsibility for any damage caused to you, your pet or any item of your property. You are responsible for your safety and the safety of your dog at all times and agree that you are using Merlin's Paddock at your own risk.
- It is your responsibility to check the fences each time you visit and assess whether it they suitable to keep your dog safe.
- Use of agility equipment is allowed, but at your own risk. We will not take responsibility for any injuries to you or your dog/s while using the equipment.
- You agree that you have third party dog insurance and/or take full financial responsibility for any damage caused by you or your dog, regardless of blame.
- All visiting dogs are from the same household or you have contacted us beforehand to let us know that you will be bringing dogs from different households.
- You understand that we cannot control the environment outside the field and cannot guarantee a peaceful walk. For example, we cannot be held responsible for sound from shooting or traffic etc.

- You will be responsible for picking up poo after your dog and placing it in the bin provided or taking it home with you.
- You will bring a torch and a light for your dogs collar if visiting us after dark and you will not visit us for the first time in the dark.
- Do NOT allow your dog to dig holes in the field or chew the equipment.
- The Agility equipment is for the use of you dog only, please do not let children or adults on the equipment
- DOG WALKER, will need to notify us via email only (emma@playthegamedogtraining) per visit, with your name, name of business and number of dogs and owners name, this is due to our insurance.
- You will collect all of your personal items, including dog toys and rubbish after each session.
- Sessions are 50 minutes long, starting on the hour. This allows for a smooth changeover between visitors.
- The codes for gates will be sent out with you confirmation with a link to click for the gate code (make sure that your email address is correct on booking and that you have added emma@playthegamedogtraining.co.uk to you safe list). We cannot be responsible for the failure in the confirmation not being received. We would however ask you to check at least 2hrs before your visit. You can then contact us via text message or phone call to 07971017276
- All bookings are subject to availability

Other things to note:

- We do not have toilets at Merlin's Paddock, but there are toilets at Sainsbury's in Worle and The Full Quart Public House, Hewish.
- Merlin's Paddockis a field and will be muddy in the winter, you will require wellies or walking boots. It is uneven ground and also has holes and bumps. We do not have dog washing facilities so please bring a towel for your dog's feet.
- We do not have drinking water available, so please bring some with you.
- If you would like to bring more than 5 dogs to the field or book for a special event please contact us.



50 minute walk for 1-2 dogs - £ 8.00

50 minute walk for 3 dogs - £10.00

50 minute walk for 4 dogs - £12.00

50 minute walk for 5 dogs - £14.00

50 minute walk for 6 dogs - £16.00

50 minute walk for 6 - 15 dogs, please contact us for prices

Dog Walkers are welcome, please contact us for rates.

For Doggy Parties please contact us for details and terms and conditions.