



MERLIN'S Paddock & PLAY THE GAME TRAINING CANCELLATION POLICY 2024 (V3 - dated 23-01-24)

Please have a read through our terms and conditions and cancellation policy before making a booking.

In making a booking with us, you agree that:

- ❖ A refund will be given if 48 hours notice is given before your scheduled booking. You may call us at 07971017276 or email us at emma@playthegamedogtraining.co.uk between the hours of 9am and 5pm to cancel.
- ❖ Cancellation after the 48hr period - No refund
- ❖ All Refunds will be subject to a fee
 - £3 admin fee for Merlins Paddock
 - £5 admin fee for training per booking
 - multiple cancellations will have an additional £1.00 per slot booked.

To Reschedule an appointment

- ❖ We require 48 hours notice prior to your visit to reschedule booking then no admin fee will be applied