



MERLIN'S Paddock – TERMS & CONDITIONS 2023 (V3 – Dated 23-01-24)

Admittance is by appointment only

**PLEASE DO NOT TURN UP UNTIL
YOUR ALOTTED TIME**

If you have any queries please [contact us](#).
The field is open 7am until 7pm everyday

Please have a read through our terms and conditions and the cancellation policy before making a booking.

In making a booking with us, you agree that:

- You **WILL NOT** arrive before your allocated time (this is the time you have booked and is on your confirmation email).
- Neither you or your dogs will get out of your car until the previous clients are safely in their car and/or have left the premises.
- Visiting dog(s) at Merlin's Paddock must be accompanied by their owner(s) at all times.
- Visiting dogs will not, at any time, be let off the lead in the parking area.
- All payments are refundable with 48 hrs notice, but there will be an admin charge (please see cancellation policy)
- You can reschedule your booking up to 8 hours before your allocated time by [contacting us](#). If less than 8 hours' notice is given, you cannot change your booking and you will forfeit your session and payment for this session.
- You can book the field up to 30 minutes before your visit, subject to availability.
- We will not take responsibility for any damage caused to you, your pet or any item of your property. You are responsible for your safety and the safety of your dog at all times and agree that you are using Merlin's Paddock at your own risk.
- It is your responsibility to check the fences each time you visit and assess whether it they suitable to keep your dog safe.
- Use of agility equipment is allowed, but at your own risk. We will not take responsibility for any injuries to you or your dog/s while using the equipment.
- You agree that you have third party dog insurance and/or take full financial responsibility for any damage caused by you or your dog, regardless of blame.
- All visiting dogs are from the same household **or** you have contacted us beforehand to let us know that you will be bringing dogs from different households.
- You understand that we cannot control the environment outside the field and cannot guarantee a peaceful walk. For example, we cannot be held responsible for sound from shooting or traffic etc.

- You will be responsible for picking up poo after your dog and placing it in the bin provided or taking it home with you.
- You will bring a torch and a light for your dogs collar if visiting us after dark and you will not visit us for the first time in the dark.
- **DO NOT** allow your dog to dig holes in the field or chew the equipment.
- The agility equipment is for the use of you dog only, please do not let children or adults play with the equipment
- You will collect all of your personal items, including dog toys and rubbish after each session.
- Sessions are 50 minutes long unless you are bring an XL Bully then your session is 45 minutes, starting on the hour. This allows for a smooth changeover between visitors.
- The codes for gates will be sent out with you confirmation with a link to click for the gate code (make sure that your email address is correct on booking and that you have added emma@playthegamedogtraining.co.uk to you safe list). We cannot be responsible if the confirmation emails are not being received. We would however ask you to check at least 2hrs before your visit. You can then contact us via text message or phone call to 07971017276
- All bookings are subject to availability

XL BULLIES – See additional Guidelines

Booking Requirements

- ❖ Registered with the Index of Exempted Dog (IED)
- ❖ Provide a copy of the life certificate in case of a claim
- ❖ Provide a copy of Public liability insurance certificate for the dog
- ❖ Dog must be neutered in line with Government Rules
- ❖ Microchipped

Field Area:

- ❖ Field time is 45mins, please make sure you have exited the field in good time for the next arrival – this is to keep you, your dog and other clients safe.
- ❖ All dogs must be on a lead and muzzled when entering and leaving the field area even in the car park – no exceptions
- ❖ Lead and muzzle optional once inside the fenced field
- ❖ You must ensure the gate is securely locked when you are in the field area.

Multiple dogs:

- ❖ If dogs are from the same household they can visit but we do ask where possible that there is 1 handler per dog,
- ❖ If joined by another household both owners must comply with all the guidelines which is stated in this announcement and our terms and conditions.
- ❖ Multiple dogs from another household must remain muzzled at all times. Banned breed dog must have a dedicated handler in this case.

Weather and Traffic

- We are not responsible for the weather conditions nor if the roads to the field/training room has been closed.
- Do call us on 07971017276 as we may be able to redirect you depending on where the road has been closed.
- Our standard cancellation and refund policy stands.
- If a RED Warning (only) is issued within the Hewish area then we would be happy to reschedule your visit – A refund would only be issued with the standard admin fee of £3 for the field and £5 for training.

DOG WALKERS:

- You will need to notify us **via email only** (emma@playthegamedogtraining) per visit, with your name, name of business and number of dog/s and owners name for each dog attending the field area, this is due to our insurance.
- Check the cancellation policy prior to booking (in case of changes)
- XL Bullies, only 1 dog allowed in the paddock and with no other dog at all. They must be muzzled at all times
- Dog Walkers will need to comply with the guidelines stated above with regards to XL Bullies (no exceptions) – plus the government guidelines for dog walkers must be applied to as well
- Our insurance does not cover you or any dogs under your charge while in Merlin's Paddock, plus we take no responsibility at all.
- All damages to any property occurred while you are at Merlin's paddock will be required to be paid for by you. It will then be your responsibility to gain those costs from your client.

Other things to note:

- We do not have toilets at Merlin's Paddock, but there are toilets at Sainsbury's in Worle and The Full Quart Public House, Hewish.
- Merlin's Paddock is a field and will be muddy in the winter, you will require wellies or walking boots. It is uneven ground and also has holes and bumps. We do not have dog washing facilities so please bring a towel for your dog's feet.
- We do not have drinking water available, so please bring some with you.
- If you would like to bring more than 5 dogs to the field or book for a special event please [contact us](mailto:emma@playthegamedogtraining.co.uk) via email (emma@playthegamedogtraining.co.uk) or by phone (07971017276)

Prices

50 minute walk for 1-2 dogs - £ 8.00 - 45 minute walk for XL Bullies

50 minute walk for 3 dogs - £10.00

50 minute walk for 4 dogs - £12.00

50 minute walk for 5 dogs - £14.00

50 minute walk for 6 dogs - £16.00

50 minute walk for 6 - 15 dogs, please [contact us](#) for prices Dog

Walkers are welcome, please [contact us](#) for rates.

For Doggy Parties please [contact us](#) for details and terms and conditions.